

Before

UTTARAKHAND ELECTRICITY REGULATORY COMMISSION

In the matter of:

One time checking/correction of metering system of KCC consumers and monthly monitoring of their billing/MRI data

Coram

Shri V.J. Talwar Chairman

Shri Anand Kumar Member

Date of Order: 22nd September 2009

ORDER

The Commission has been analyzing the billing data of UPCL for about two years now prior to which this work was done by IIT, Roorkee on sample basis. The anomalies in the billing system were brought out in detail by the Commission in Chapter 5 of its Tariff Order dated 18.03.2009 for UPCL. Subsequently, the Commission has taken up a drive for checking of meters/metering system of Key Cell Consumers of UPCL having load above 25 kW which has shown a large number of cases of suspected meter tampering/in-correct connections leading to the much lower recording of energy then actually consumed by the KCC consumers. This requires not only correction of these anomalies immediately but also continuous monitoring of their billing data to avoid such occurrences in future. Commission's directions to UPCL and its field officers in this matter have not yielded desired results and response has also been very slow and inadequate. The Commission has therefore decided to get one time investigation and correction of metering system of KCC consumers of Haridwar and Roorkee Division in the first instance to be done by an outside

agency. The agency would also take monthly billing data from UPCL for analysis of their consumption pattern and other technical data on a monthly basis for a period of one year. UPCL is hereby directed to provide all necessary facilities and co-operation to the agency appointed by the Commission and also to provide the monthly billing data and complete MRI dumps to the agency for this purpose. The name of the agency shall be communicated to UPCL on its appointment.

-Sd-

(Anand Kumar)
Member

-Sd-

(V.J. Talwar)
Chairman