

**Before**

**UTTARAKHAND ELECTRICITY REGULATORY COMMISSION**

**In the matter of:**

Complaint filed by Sh. Manohar Singh Rawat against Electricity Officers in Munsiyari Division and Pithoragarh.

**ORDER**

**Date of Order: 23<sup>rd</sup> April 2010**

A hearing on the above matter was held at Nainital in which GM (Kumaon Zone), DGM, Ranikhet and SDO, Munsiyari were present. The contents of the complaint were read out by the Chairman, UERC including those regarding allegations of un-authorized extraction of money from the complainant. The SDO present denied all these allegations except that he submitted that on request of the consumer, he checked the connected load of consumer's installation which was found to be 55 kW and accordingly advised the consumer to get his load enhanced to 50 kW. It was also stated that the consumer insisted on getting the load enhanced only upto 15 kW and, hence, said complaint has been lodged. As per Regulation 1.2 (1) (m) of the UERC (The Electricity Supply Code) Regulations, 2007, connected load can be used only for the purpose of assessment in case of theft of energy or unauthorised use of energy.

It was also confirmed by the SDO that the consumer has electronic meter, which is capable of recording MDI. From the copy of bills presented during the hearing, it was noticed that in violation of clause 10 of "General Conditions of Supply" in the approved rate schedule applicable for non-domestic consumers, neither the MDI of the consumer was reflected in the bill nor the excess load penalty was being levied as per the said clause.

In this regard, the licensee is directed to:

1. Get the case investigated by its vigilance department and submit a report thereon within 15 days of issuance of this order.
2. To show cause why an action should not be taken against the licensee for violating the provisions of Regulation & Tariff Order and not including the excess load penalty based on MDI reading for non-domestic consumers as in the above case within 15 days of issuance of this order.

-Sd-

(V.J. Talwar)  
Chairman