

THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Shri Hari Prasad, S/o Late Shri Balanand,
House No. 132, Naya Gaon, P.O. Anarwala (Garhi Cantt.), Dehradun, Uttarakhand.

Vs

The Executive Engineer (North),
Electricity Distribution Division, UPCL, 18, EC Road, Dehradun, Uttarakhand.

Representation No. 10/2008

Order

Shri Hari Prasad S/o Late Shri Balanand, has filed this representation against the order of the Consumer Grievance Redressal Forum, Garhwal Zone dated 07.03.2008 rejecting his complaint against UPCL, the Supply and Distribution Licensee for the state. Shri Hari Prasad had claimed that he had an electric connection in shop no. 13 & 14, Raj Plaza, 75, Rajpur Road Dehradun. In June 2002 he applied for permanent disconnection and completed all formalities pertaining to the same. Thereafter he sold the property to one Mr. Kamal Kumar on 08.02.2003. In May 2007 a bill for Rs. 1.51 lac has been issued to the petitioner for the period 26.03.2002 to 26.02.2007. The Forum rejected the complaint as the petitioner was unable to produce any documentary proof of surrendering the connection. Aggrieved by it the present representation had been filed.

2. UPCL had initially opposed the representation. They were asked to produce the Rules and Regulations pertaining non payment of bills by a consumer and UPCL's own standing instructions on the subject. UPCL then agreed to review the matter and has now informed that the petitioner's bill has been corrected and the matter has been settled between the parties. The petitioner has also confirmed in writing that the matter has been mutually settled.
3. In view of the settlement arrived at between the parties, no further action is required on part of the undersigned. The matter is accordingly disposed off and the file closed.

Dated: 10.09.2008

Divakar Dev
Ombudsman