

## THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Shri Bachi Singh  
S/o Late Shri Prem Singh  
Devla Malla, Golapar  
P.O. Kuwarpur, Golapar  
Haldwani, Distt. Nainital, Uttarakhand.

Vs

The Executive Engineer,  
Electricity Distribution Division (Urban),  
Uttarakhand Power Corporation Ltd.  
Tikoniya, Haldwani,  
Distt. Nainital, Uttarakhand.

Representation No. 07/2017

### Order


The petitioner, Shri Bachi Singh, aggrieved with the order dated 06.03.2017 of the Consumer Grievance Redressal Forum, Kumaon zone (hereinafter referred to as Forum) whereby his request for correction of his bill was turned down and his application rejected, has filed this representation before the Ombudsman.

2. The case in brief is that petitioner, under the impression that he was receiving inflated electricity bills complained to the respondent. The respondent installed a check meter on his connection on 04.10.2016. The check meter was finalized on 15.10.2016. The consumption as per old meter in this period was 39 units whereas the consumption as per the check meter was found to be 55 units. The respondent therefore made an assessment on the basis of meter running 33% slow at Rs. 6,284.81. The total dues including arrears for the petitioner were Rs. 16,329.00. The petitioner felt this was excessive and since the respondent could not satisfy him, he approached the Forum with a complaint. The Forum examined the case and agreed with the reasoning given by the respondent department as well as the assessment made and rejected the complaint on 06.03.2017. The petitioner has requested that he is being charged excessively, and that he has paid his dues with great difficulty and his bill should be reduced.

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3. Petitioner deposited the entire due amount of Rs. 16,350.00 after the order on 09.03.2017.
4. The record available on file has been perused and arguments on behalf of petitioner as well as respondent have been heard. The order of the Forum is based on the meter record. For a 1 KW connection and based on the connected load, the bill being generated seems reasonable. No evidence has been adduced to show how the reading of the check meter may be considered faulty or the assessment excessive. There is no valid basis to intervene in the billing process as the bills have been raised on the basis of meter readings. The order of the Forum seems based on facts and record. There seems no valid basis to interfere with the order. The petition is dismissed. Forum order is upheld.

Dated: 28.04.2017

  
(Vibha Puri Das)  
Ombudsman