

THE ELECTRICITY OMBUDSMAN, UTTARAKHAND

Shri Santram
S/o Shri Kasalu,
Mehuwala Khalsa,
Vikasnagar, Distt. Dehradun, Uttarakhand

Vs

Executive Engineer,
Electricity Distribution Division,
Uttarakhand Power Corporation Ltd.
Vikasnagar, Distt. Dehradun, Uttarakhand

Representation No. 06/2018

Order

Date: - 01.05.2018

The petitioner, Shri Santram has filed this petition against the order dated 03.02.2018 of Consumer Grievance Redressal Forum, Garhwal zone (hereinafter referred to as Forum) in complaint no. 159/2017.

2. The case in brief as per petitioner is that he had deposited the charges for a 1 KW electricity connection on 17.11.2014 but three year hence he has not received the connection. He has claimed that he paid Rs. 8,000.00 in cash to employees of the department for the purpose of releasing an electricity connection as promised by them but the same had not been given as yet (as per records available on file, a sum of Rs. 1,200.00 as security deposit and Rs. 600.00 towards line charges were deposited vide receipt no. A3779989 dated 17.11.2014). He has mentioned in his letter dated 14.03.2018 that as directed by Forum, his connection was to be restored as before, if agreed by his neighbours, but his submission is that his connection be restored by installing a pole in a proper way because he had paid for the same to the department. He has also requested for compensation.
3. The Forum have explained in their order, that the connection was indeed released on 06.01.2015 and the bills against the same were paid up to 24.07.2017. However, they have relied on information given by the opposite parties, UPCL, to assert that the

2

