

UTTARANCHAL ELECTRICITY REGULATORY COMMISSION

ORDER

The Commission has been receiving complaints with respect to electricity bills being provided to consumers by the distribution licensee, Uttaranchal Power Corporation Limited. Large number of complaints relate to electricity bills being issued on assumed consumption basis. Recently, in sample check conducted by the Commission, number of defects has been found in consumer's bills. For instance, scrutiny of randomly selected data for March'06 revealed that consumers billed on actual consumption basis are:

Dehradun (N)	33%	Roorkee	29%
Haridwar	25%	Uttarkashi	44%

Remaining 56% to 75% consumers have been billed on assumed consumption (ADF/IDF/NA/NR etc).

The Commission has decided to get the issue of defective bills, investigated through an independent expert agency under section 128 of the Electricity Act, 2003. For this, the Commission has engaged Indian Institute of Technology, Roorkee.

Uttaranchal Power Corporation Limited, the distribution and supply licensee is directed to make available its billing information for this investigation. UPCL is accordingly directed to submit soft copy of complete billing data of all its distribution divisions for the period September, 2005 to August 2006 to the Commission by 30.09.2006. UPCL should certify through CMD/Director (F)'s affidavit that the data furnished is complete and has not been disturbed in any manner.

Further, the licensee is directed to provide to the investigation agency such other information, documents as may be required by them.

(V.J. Talwar)
Member

(V.K. Khanna)
Member

(Divakar Dev)
Chairman

Dated: 18th September, 2006